



Webinar Events *live & interactive*



Leadership and Management Programme

Presented by: Debbie Austin

Delivered as: 5 modules of 90 minutes, as a complete course or individual stand-alone modules

Suitable for:

Managers who have had little or no formal training or who would like a refresher. Today we need to manage and lead in an agile changing environment and get the buy-in from individuals and our team. Change can be a daunting or exhilarating experience for yourself and others so we will delve into the importance of change management and qualities and behaviours you need to support to your team..

Module 5: Giving and Receiving Feedback

You will learn:

- Why quality feedback is essential?
- Benefits and consequences of good and poor feedback
- Learn the art of giving and receiving feedback
- Feedback techniques
- Practising a feedback model
- Action Points

Pre- work: –

Consider a team member that you would like to give developmental feedback? Make a note of the feedback points.

Post module and post course – Action Planning tool to focus on the changes you want to make and how to make them stick.

What next?...

- Supporting Others Through Change
- Smarter Objective Setting
- Developing Others
- Becoming an Effective Coach

For more information or to book please call **020 7256 6668** or email enquiries@gbclearning.co.uk